

	Rancher	Rancher Prime	Rancher Prime Hosted
Full Featured Multi Cluster Management			
Full features of Rancher ECM platform	✓	✓	✓
Community training	✓	✓	✓
100% open-sourced code base & zero lock-in	✓	✓	✓
4 month release cycle, aligning to upstream Kubernetes	✓	✓	✓
18-month enterprise lifecycle with proactive support		✓	✓
Trusted Delivery w/ 24x7x365 Product Support & Professional Services			
Delivery from a Trusted Rancher Hosted Container Registry		✓	✓
SLA coverage across Docker, Kubernetes, Rancher & certified integrations		✓	✓
Service continuity, troubleshooting & root cause analysis		✓	✓
Professional services team		✓	✓
Assigned CSM to aid with onboarding & deployment*		✓	✓
Target response time as little as SEV-1 cases*		✓	✓
Dedicated Slack channel with support team*		✓	✓
Security, Policy Management & Compliance			
Built-in Rules for Policy Management with Kubewarden		✓	✓
SLSA certification and sharable SBOM		✓	✓
Application Collection for curated application delivery of common apps with minimal, hardened images with signatures and SBOMs		✓	✓
OCI Prime Registry containing signed and trusted artifacts for Rancher Prime		✓	✓
UI Extensions			
Integration options with SUSE's entire portfolio of cloud-native technologies		✓	✓
Easy integration with 3rd-party open source technologies		✓	✓
Neuvector UI Integration and a new security dashboard		✓	✓
General availability of Cluster API and new Cluster Classes		✓	✓
Rancher Extensibility & Ecosystem			
Rancher Platform UI Extensions Framework	✓	✓	✓
Certified & Supported Rancher UI Extensions		✓	✓
Certified & Supported Rancher Projects (Elemental, Kubewarden)*		✓	✓
Rancher Knowledgebase: Onboarding, Training & Enablement			
Basic Documentation & Training	✓	✓	✓
On-Demand White Glove Getting-Started Guide		✓	✓
Operating at Scale Documentation & Reference Architectures		✓	✓
Day 2 Support & Support Posture Assessment		✓	✓
AI Assistant		✓	✓
SUSE Collective & Collaboration			
Invitation to Customer Advisory Boards		✓	✓
Drive Rancher Product Roadmap		✓	✓
Direct access to our teams to influence product direction		✓	✓
Rancher Prime AI Assistant		✓	✓
Early access to new features		✓	✓
Rancher for the Edge			
OS Management with Elemental	✓	✓	✓
x86 Architecture	✓	✓	✓
Accelerated Time to Value			
Rancher Enterprise - a single subscription to the entire Rancher Prime portfolio		✓	✓
Start with day 2 operations			✓
Lowered Total Cost of Ownership		✓	✓
Scale on Demand			✓